Terms of Use

1. Terms

Welcome to the Senseven Health Website and Services. The following terms constitute an agreement (the "Terms & Conditions") between you and Senseven Health ('Senseven Health', 'we', 'our', or 'us'), the operator of a platform through which you can access the following services:

Our website and web application at www.senseven.com presents and enables the services of the psychotherapy practice or psychotherapy centre Senseven Health and include: self-assessment test according to standardised test procedures, voice-based test for voice analysis, psychotherapist matching with the appropriate therapist, appointment booking with the appropriate psychotherapist. The psychotherapy services are therapeutical services and are provided by licensed psychological or medical psychotherapists in the practice or online via other platforms. The website serves the presentation and the connection with the web app, which enables the data processing for the above-mentioned services in the backend.

1.1 By accessing the Website and our Services you are agreeing to be bound by these terms of service, all applicable laws and regulations, and agree that you are responsible for compliance with any applicable local laws. If you do not agree with any of these terms, you are prohibited from using or accessing this site. The materials contained in this website are protected by applicable copyright and trademark law.

1.2 To contact us, please email our customer service team at info@senseven.com.

1.3 You must be 18 years or older and capable in your country of residence of entering into legal binding agreement to use our Service.

1.4. Our services are not a substitute for the psychosocial crisis care service. They are not suitable for people who are in immediate self-endangerment. People in acute crises with suicidal thoughts can find help anonymously and confidentially around the clock at the pastoral telephone service (0800 1110111 and 0800 1110222) or at the emergency service (112).

2. Use License

Permission is granted to temporarily download one copy of the materials (information or software) on Senseven Health's website for personal, non-commercial transitory viewing only. This is the grant of a license, not a transfer of title, and under this license you may not:

- modify or copy the materials;
- use the materials for any commercial purpose, or for any public display (commercial or non-commercial);

- attempt to decompile or reverse engineer any software contained on Senseven Health's website;
- remove any copyright or other proprietary notations from the materials; or
- transfer the materials to another person or "mirror" the materials on any other server.

This license shall automatically terminate if you violate any of these restrictions and may be terminated by Senseven Health at any time. Upon terminating your viewing of these materials or upon the termination of this license, you must destroy any downloaded materials in your possession whether in electronic or printed format

3. Disclaimer

The materials on Senseven Health's website are provided on an 'as is' basis. Senseven Health makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties including, without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights.

Further, Senseven Health does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its website or otherwise relating to such materials or on any sites linked to this site.

4. Accuracy of materials

We are constantly trying to improve our Services. If you have any comments, suggestions or recommendations, please send us an email to info@Senseven.com.

The materials appearing on Senseven Health's website could include technical, typographical, or photographic errors. Senseven Health guarantees that domain specific information on the website are added by appropriate staff. Senseven Health may make changes to the materials contained on its website at any time without notice. The information on our website is not intended for children and we do not use our services to knowingly solicit data from children under the age of 13. We recommend that if a child is using any of our services, this is only done with adult supervision. If a parent or guardian becomes aware that his or her child has provided us with information without their consent, he or she should contact us. We will delete such information from our files within a reasonable time.

5. Modifications

Senseven Health may revise these terms of service for its website at any time without notice. By using this website you are agreeing to be bound by the then current version of these terms of service.

6. Governing Law

These terms and conditions are governed by and construed in accordance with the laws of Germany and you irrevocably submit to the exclusive jurisdiction of the courts in that State or location.

7. Privacy Policy

Please refer to our page on Privacy Policy

8. Contact

If you want to contact us in relation to these Terms & Conditions or any other document mentioned in them, please email us at info@senseven.com.